

<b>Committee:</b> Finance Committee	<b>Date:</b> 20 September 2016
<b>Subject:</b> Risk Management – Monthly Report	<b>Public</b>
<b>Report of:</b> The Chamberlain	<b>For Information</b>
<b>Report author:</b> Matt Lock, Chamberlain’s Department	

### Summary

This report has been produced to provide Finance Committee with an update on the most significant risks faced by the Chamberlain’s Department.

There are currently no RED risks on the departmental risk register and one RED risk on the Corporate Risk Register:

- **CR19 - IT Service Provision**

This risk remains RED and is expected to reduce to AMBER by 31 December 2016 with steady progress to GREEN in the following months. Stabilisation remains a primary focus of the IT Division; a more robust approach to managing change has been adopted, reducing the risk of service interruption.

### Recommendation

Members are asked to note the report.

### Main Report

#### Background

1. The Risk Management Framework of the City of London Corporation requires each Chief Officer to report regularly to Committee the key risks faced in their department. Finance Committee has determined that it will receive the Chamberlain’s risk register on a quarterly basis with update reports on RED rated risks at the intervening Committee meetings.

#### Current Position

2. This report provides an update on the current RED risks that exist in relation to the operations of the Chamberlain’s department and, therefore, Finance Committee.
3. There is currently one RED risk on the Corporate Risk Register for which the Chamberlain’s Department is responsible and no RED risks on the departmental Risk Register:

## **CR19 - IT Service Provision (Current Status: RED – no change)**

Initial work has been completed to identify the key components of the IT infrastructure and core business applications that will reach end of life or need re-procurement over the next 5 years. This process has identified a bow wave of investment that will need to be evaluated against risk, business need and affordability. This work will be shared with key stakeholders and will form the basis of a refreshed IT Roadmap.

Initial scoping of the Joint Network Refresh Programme is complete; this has highlighted weakness in the original design and planning assumptions in that the proposed work did not offer an end to end solution that would eliminate the risks in the current infrastructure. Further work is being commissioned to establish a comprehensive baseline and to re-plan the project addressing the issues around resilience. A fully costed high level solution design will be completed by December 2016, with implementation scheduled after that point.

Allocation of new IT equipment under the Joint End User Device Renewal Project is progressing well, with new devices issued to users of the oldest desktop equipment. This has reduced the risk of PCs and laptops failing unexpectedly and, correspondingly the number of urgent IT service calls has reduced.

### **Conclusion**

4. Members are asked to note the actions taken to manage these significant risks in relation to the operations of the Chamberlain's Department and the overall reducing level of current risk.

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